

19th August 2026

Initial issuance notification: 19th August 2026

This notification: 1st Revision

Dear Sir/Madam,

STAKEHOLDER CONSULTATION INVITATION TO COMMENT ON MALAYSIAN SUSTAINABLE PALM OIL (MSPO ANNUAL SURVEILLANCE AUDIT)

We are pleased to invite you to attend and provide comments in the stakeholder consultation meeting.

Kuala Lumpur Kepong Berhad, has applied to Global Gateway Certifications Sdn Bhd to carryout certification activities in accordance with the Malaysian Sustainable Palm Oil (MSPO) standards.

The standards that shall be applied in the assessment are as below;

MS 2530-2-1:2022 : General Principles For Independent Smallholders (Less Than 40.46 hectares)	☐
MS 2530-2-2:2022 : General Principles For Organised Smallholders (Less Than 40.46 hectares)	☐
MS 2530-3-1:2022 : General Principles For Oil Palm Plantations (40.46 hectares to 500 hectares)	☐
MS 2530-3-2:2022 : General Principles For Oil Palm Plantations (More than 500 hectares)	☒
MS 2530-4-1:2022 : General Principles For Palm Oil Mill Including Supply Chain Requirements	☒
MS 2530-4-2:2022 : General Principles For Palm Oil Processing Facilities Including Supply Chain Requirements	☐
MS 2530-4-3:2022 : General Principles For Dealers Including Supply Chain Requirements	☐

As planned, the auditing will be conducted on **20th September 2026** to **23rd September 2026**. Date and time for consultation of interested parties are as follows:

Date : 22nd September 2026
Time : 10.30am to 12.30pm
Location : KLK – Kuala Pertang Complex,
Kuala Krai, Kelantan,
Malaysia..

Note *: If you are unable to attend the meeting you are most welcome to meet our audit team and convey your comments during any of the audit days.

Applicant	Kuala Lumpur Kepong Berhad
Contact details	Mr. Thien Jing Wen General Manager (Sustainability), Kuala Lumpur Kepong Berhad, Wisma Taiko No. 1, Jalan S.P. Seenivasagam 30000 Ipoh, Perak Darul Ridzuan, Malaysia jw.thien@klk.com.my +6052408000



Brief business information of applicant	Kuala Lumpur Kepong Berhad ("KLK") is a company incorporated in Malaysia and listed on the Main Market of Bursa Malaysia Securities Berhad with a market capitalisation of approximately RM22.94 billion at the end of September 2025. KLK is amongst the largest plantation companies in Malaysia, with a land bank of close to 300,000 hectares, spread across Malaysia (Peninsular and Sabah), Indonesia (Belitung Island, Sumatra, as well as Central and East Kalimantan) and Liberia.
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Independant Smallholder			
Owned Oil Palm Plantation / Association	GPS reference		Area Summary (Ha)
	Longitude	Latitude	Total
Nil	Nil	Nil	Nil
Total			Nil

Organised Smallholder			
Owned Oil Palm Plantation / Association	GPS reference		Area Summary (Ha)
	Longitude	Latitude	Total
Nil	Nil	Nil	Nil
Total			Nil

Oil Palm Plantations			
Owned Oil Palm Plantation / Association	GPS reference		Area Summary (Ha)
	Longitude	Latitude	Total
Pasir Gajah Estate	102.2145	5.6151	2,079.00
Kerilla Estate	102.1051	5.6842	2,176.00
Sungei Sokor Estate	102.1029	5.6565	1,603.00
Kuala Gris Estate	102.0844	5.3696	2,435.00
Selborne Estate	101.9870	4.2428	1,256.00
Total			9,549.00

Palm Oil Mill						
Name of Palm Oil Mill	Mill Capacity	Location	GPS reference		Forecasted Annual output (MT)	
(POM)	MT/Hr	Address	Longitude	Latitude	CPO	Palm Kernel
Kuala Pertang Palm Oil Mill	20	Kilang Kelapa Sawit Kuala Pertang, 18000, Kuala Krai, Kelantan, Malaysia.	102.2381	5.6231	19,521.00	4,164.00

Processing Facilities						
Name of Unit	Unit Capacity	Location	GPS reference		Forecasted Annual output (MT)	
(POM)	MT/Hr	Address	Longitude	Latitude	<Product>	<Product>
Nil	Nil	Nil	Nil	Nil	Nil	Nil

Outsourced Unit(S) For This Assessment				
Name of Facility	Location	GPS reference		Type of activities
	Address	Longitude	Latitude	
Nil	Nil	Nil	Nil	Nil

Dealer				
Name of Dealer	Location	GPS reference		FFB Forecasted Annual output (MT)
	Address	Longitude	Latitude	
Nil	Nil	Nil	Nil	Nil

Stakeholder consultation is one of the most important parts in certification process; during which relevant national, regional as well as local stakeholders are asked to give their views and opinions as to whether the applicant's certification units comply with the requirements of the MSPO's requirements.

We invite all stakeholders to take part in this consultation process as you can make a positive contribution to the certification decision. We invite you to raise any issues, both positive and negative, by sending a written response by mail, fax or by e-mail to our Global Gateway Certifications Sdn Bhd .

For your guidance, you may consider the following points:

- Environmental protection.
- Biodiversity conservation.
- Opportunities for employment.
- Provision of housing, sanitation, amenities and educational support.
- Company approach to community development.
- Participation in decision making.
- Any other issue, both positive and negative that you consider may be of relevance to the assessment.

Please direct your comments to:

Global Gateway Certifications Sdn Bhd
Scheme Manager - MSPO,
Global Gateway Certifications Sdn Bhd,
No.10, Jalan Rasmi 7,
Taman Rasmi Jaya,
68000 Ampang,
Selangor Darul Ehsan,
Malaysia.
Tel: +603 4256 2689
Fax: +603 4256 2687,
E-Mail: admin@ggc.my

Details on the audit team:

Mohd Azmi Samynathan bin Abdullah (Lead Auditor)

Mohd Azmi holds an MBA in Human Resource Management, a Bachelor of Business in Business Administration, a Diploma in Human Resource Management, and a Certificate in Agriculture, from the University of Western Sydney, RMIT University, University Malaya, and Institut Pertanian Semenanjung Malaysia, respectively. He has over two decades of extensive experience in Human Resource Management, particularly within the manufacturing industry. Prior to his current role, he held various senior management positions in Human Resources and Administration at several multinational companies. Azmi possesses a broad range of expertise in recruitment and selection of foreign labor, managing conciliation meetings at the Labour and Industrial Relations Department, handling employee disciplinary issues, overseeing employee welfare, and developing, reviewing, and updating human resource policies and procedures. Throughout his career, he has provided strategic advice to management teams on compliance with labour laws. Mohd Azmi also served as a Panel Member of the Industrial Relations Court from 17th February 2019 to 16th February 2022, representing employers, appointed by the Minister of Human Resources. Additionally, he is an External Supply Chain Assurance System (ESCAS) auditor in the cattle industry, conducting audits in Malaysia, Brunei, Singapore, and Vietnam. In addition to his extensive HRM experience, Azmi is a highly experienced auditor in second- and third-party auditing systems. He has been fully trained in the ISO 9001:2008 Quality Management System Lead Auditor Course and has successfully completed the MSPO 2530:2013 Auditor Training Course, MSPO 2530:2022 Lead Auditor Training, IMS Lead Auditor Training by Punyam Academy (endorsed by Exemplar Global), MSPO SCCS Auditor Course (endorsed by MPOCC), and RSPO P&C Lead Auditor Training Course. He also participated in the Social Auditing Workshop in Melaka in 2019, conducted by Verité. Additionally, attended the MSPO Greenhouse Gas (GHG) and High Conservation Value (HCV) Awareness Training organised by MSPO on 4th–5th May 2026 in Putrajaya. He is fluent in both English and Bahasa Malaysia, with proficiency in reading and writing.



Kanchana Devi Neelaganden (Auditor)

Holds an Intensive Diploma in Oil Palm Management & Technology and a Master of Business Administration (MBA) from UNITAR International University. Possesses over 20 years of diverse professional experience in Human Resources, Administration, and Sales & Marketing, including more than six years of experience in the sustainability and certification sector. Has successfully completed a range of professional certifications and auditor training programmes, including ISO 9001:2015 Lead Auditor (Exemplar Global, 2021), RSPO Principles & Criteria (P&C) Lead Auditor Training (David Ogg & Partners Ltd, September 2023), MSPO MS 2530:2013 Auditor Training Course, MSPO Supply Chain Certification Standard (SCCS) Auditor Training (2019), MSPO MS 2530:2022 Auditor Training (May 2024), and Integrated Management System (IMS) Lead Auditor Training covering ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, and ISO 19011:2018, conducted by Punyam Academy and endorsed by Exemplar Global (November 2024). Additionally, attended the MSPO Greenhouse Gas (GHG) and High Conservation Value (HCV) Awareness Training organised by MSPO on 4th–5th May 2026 in Putrajaya. Able to speak and understand Bahasa Malaysia, English, and Tamil.

Shaharuddin bin Mohd Rashid (Auditor)

Graduated from Universiti Putra Malaysia with a Diploma in Agriculture in 1984 and a Bachelor of Agricultural Science in 1988. Possesses more than 35 years of experience in the oil palm plantation industry, with extensive knowledge in Oil Palm Plantation Good Agricultural Practices (GAP) and field operations auditing across oil palm plantations in Malaysia and Indonesia. Has been actively involved in auditing activities since 2019. Successfully completed the MSPO 2530:2013 Lead Auditor Course conducted by OSH-ISIS Integrated Solution Sdn. Bhd. in January 2019. MSPO 2530:2022 Lead Auditor Training by NIOSH Certification in March 2024. Also completed the Integrated Management System ISO 9001:2015 & ISO 14001:2015 Lead Auditor Course conducted by PSV Sdn Bhd in April 2019, as well as the Integrated Management System ISO 14001:2015 & ISO 45001:2018 Lead Auditor Course conducted by Sincera GSE Consulting in June 2024 (Endorsed by Exemplar Global). Additionally, completed the ISO 9001:2015 QMS Lead Auditor Training by Punyam Academy in December 2024. (Endorsed by Exemplar Global. Also, has attended in the MSPO GHG and HCV Awareness Training held on 4–5 May 2026 at Putrajaya, organised by MSPO. Able to communicate effectively in both English and Bahasa Malaysia.

*The details of audit team members are subject to change with the equivalent competency and audit team composition.



Comments received within 30 days from the date of this letter will be considered in this Assessment. Please include the following information should we need to contact you for clarification on any issues raised:

Name : _____
Address : _____
E-Mail : _____
Phone Number : _____
Summary of Issue : _____

If you wish your comments to be treated confidentially or remain anonymous, please mark your reply “CONFIDENTIAL”.

We thank you for the participation and feedback.

Yours Sincerely,



Muhd Jamalul Arif bin Hamid
Senior Scheme Manager - MSPO,
Global Gateway Certifications Sdn Bhd

19^{hb} Ogos 2026

Tarikh Notis Awal: 19^{hb} Ogos 2026

Tarikh Notis Ini: Semakan Pertama

Kepada Badan atau Orang Perseorangan yang Berkepentingan,

JEMPUTAN UNTUK MEMBUAT ULASAN BERKENAAN DENGAN PENSIJILAN PIAWAIAN KELESTARIAN MINYAK SAWIT MALAYSIA (MSPO)

Dengan sukacita kami menjemput pihak Tuan/ Puan untuk menghadiri dan memberi komen di sesi rundingan seperti di atas.

Kuala Lumpur Kepong Berhad, telah memohon kepada Global Gateway Certifications Sdn Bhd untuk melaksanakan penilaian pensijilan Piawaian Kelestarian Minyak Sawit Malaysia (MSPO).

Keperluan piawaian yang akan digunapakai semasa proses pensijilan adalah:

MS 2530-2-1:2022: Prinsip-Prinsip Umum Untuk Pengusaha Kebun Kecil (Kurang daripada 40.46 hektar)	☐
MS 2530-2-2:2022: Prinsip-Prinsip Umum Untuk Pengusaha Kebun Teratur (Kurang daripada 40.46 hektar)	☐
MS 2530-3-1:2022: Prinsip-Prinsip Umum Untuk Ladang Sawit (40.46 hektar hingga 500 hektar)	☐
MS 2530-3-2:2022: Prinsip-Prinsip Umum Untuk Ladang Sawit (Lebih daripada 500 hektar)	☒
MS 2530-4-1:2022: Prinsip-Prinsip Umum Untuk Kilang Kelapa Sawit Termasuk Keperluan Rantaian Bekalan	☒
MS 2530-4-2:2022: Prinsip-Prinsip Umum Untuk Kemudahan Pemprosesan Minyak Sawit Termasuk Keperluan Rantaian Bekalan	☐
MS 2530-4-3:2022: Prinsip-Prinsip Umum Untuk Peniaga Termasuk Keperluan Rantaian Bekalan	☐

Seperti yang dijadualkan, penilaian pensijilan tersebut akan bermula pada **20^{hb} September 2026** hingga **23^{hb} September 2026**. Tarikh dan masa bagi perundingan pihak berkepentingan adalah seperti berikut:

Tarikh : 22^{hb} September 2026
Masa : 10.30pagi hingga 12.30petang
Lokasi : KLK – Kuala Pertang Complex,
Kuala Krai, Kelantan,
Malaysia.

Nota*: Sekiranya pihak Tuan /Puan tidak dapat menghadiri mesyuarat penilaian, pihak Tuan/Puan disarankan untuk bertemu Juruaudit dan memaklumkan sebarang ulasan ketika sesi audit berkenaan berlangsung.

Syarikat Pemohon	Kuala Lumpur Kepong Berhad
Butiran Pemohon	Mr. Thien Jing Wen General Manager (Sustainability), Kuala Lumpur Kepong Berhad, Wisma Taiko No. 1, Jalan S.P. Seenivasagam 30000 Ipoh, Perak Darul Ridzuan, Malaysia

	jw.thien@klk.com.my +6052408000
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Maklumat ringkas perniagaan pemohon	Kuala Lumpur Kepong Berhad ("KLK") ialah sebuah syarikat yang diperbadankan di Malaysia dan disenaraikan di Pasaran Utama Bursa Malaysia Securities Berhad dengan permodalan pasaran kira-kira RM22.94 bilion pada akhir September 2025. KLK adalah antara syarikat perladangan terbesar di Malaysia, dengan bank tanah seluas hampir 300,000 hektar, tersebar di seluruh Malaysia (Semenanjung dan Sabah), Indonesia (Pulau Belitung, Sumatera, Kalimantan Tengah dan Timur) dan Liberia.
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Pengusaha Pekebun Kecil			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Tiada		Tiada	Tiada
Jumlah			Tiada

Pengusaha Kebun Teratur			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Tiada		Tiada	Tiada
Jumlah			Tiada

Ladang Sawit			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Pasir Gajah Estate		102.2145	5.6151
Kerilla Estate		102.1051	5.6842
Sungei Sokor Estate		102.1029	5.6565
Kuala Gris Estate		102.0844	5.3696
Selborne Estate		101.9870	4.2428
Jumlah			9,549.00

Kilang Kelapa Sawit						
Nama Kilang Sawit	Kapasiti Kilang	Lokasi	Rujukan GPS		Anggaran Pengeluaran Tahunan (MT)	
(KKS)	MT/Jam	Alamat	Longitude	Latitude	CPO	Palm Kernel
Kuala Pertang Palm Oil Mill	20	Kilang Kelapa Sawit Kuala Pertang, 18000, Kuala Krai, Kelantan, Malaysia.	102.2381	5.6231	19,521.00	4,164.00

Kemudahan Pemprosesan Minyak Sawit						
Nama Kilang Sawit	Kapasiti Kilang	Lokasi	Rujukan GPS		Anggaran Pengeluaran Tahunan (MT)	
(KKS)	MT/Jam	Alamat	Longitude	Latitude	<Produk>	<Produk>
Tiada	Tiada	Tiada	Tiada	Tiada	Tiada	Tiada

Unit Subkontrak Untuk Penilaian Ini				
Nama Fasiliti	Lokasi	Rujukan GPS		Jenis Aktiviti
	Alamat	Longitude	Latitude	
Tiada	Tiada	Tiada	Tiada	Tiada

Peniaga				
Nama Peniaga	Lokasi	Rujukan GPS		Anggaran Pengeluaran BTS Tahunan (MT)
	Alamat	Longitude	Latitude	Tiada
Tiada	Tiada	Tiada	Tiada	

Perundingan dari pihak berkepentingan adalah salah satu aktiviti dalam utama dalam proses pensijilan, di mana semua pihak berkepentingan diminta untuk memberi pandangan yang boleh mempengaruhi keputusan samada keperluan MSPO dipatuhi.

Kami meminta anda mengemukakan sebarang isu, baik positif mahupun negatif melalui surat, fax atau e-mel kepada Global Gateway Certifications Sdn Bhd. Tuan/ Puan boleh menghadiri sesi bersama pihak berkepentingan semasa audit.

Sebagai rujukan, anda boleh mempertimbangkan isu-isu seperti berikut;

- Perlindungan alam sekitar
- Pemulihan kepelbagaian biologi
- Pengwujudan peluang pekerjaan
- Penyediaan perumahan, sanitasi, dan pendidikan sokongan
- Pendekatan syarikat dalam perkembangan masyarakat
- Mengambil bahagian dalam membuat keputusan
- Isu-isu yang lain baik positif atau negatif yang anda fikir relevan kepada penilaian.

Sila hantar pandangan / komen anda kepada:

Global Gateway Certifications Sdn Bhd

Pengurus Skim - MSPO,
Global Gateway Certifications Sdn Bhd,
No.10, Jalan Rasmi 7,
Taman Rasmi Jaya,
68000 Ampang,
Selangor Darul Ehsan,
Malaysia.
Tel: +603 4256 2689
Fax: +603 4256 2687
Email: admin@ggc.my

Maklumat terperinci anggota Juruaudit:

Mohd Azmi Samynathan bin Abdullah (Ketua Juruaudit)

Mohd Azmi memegang Ijazah MBA dalam Pengurusan Sumber Manusia, Ijazah Sarjana Muda Perniagaan dalam Pentadbiran Perniagaan, Diploma Pengurusan Sumber Manusia, dan Sijil Pertanian, masing-masing dari Universiti Western Sydney, Universiti RMIT, Universiti Malaya dan Institut Pertanian Semenanjung Malaysia. Beliau mempunyai lebih dua dekad pengalaman luas dalam Pengurusan Sumber Manusia, khususnya dalam industri pembuatan. Sebelum memegang jawatan sekarang, beliau memegang pelbagai jawatan pengurusan kanan dalam Sumber Manusia dan Pentadbiran di beberapa syarikat multinasional. Azmi memiliki pelbagai kepakaran dalam pengambilan dan pemilihan buruh asing, menguruskan mesyuarat perdamaian di Jabatan Buruh dan Perhubungan Perusahaan, mengendalikan isu disiplin pekerja, menyelia kebajikan pekerja, dan membangunkan, menyemak dan mengemas kini dasar dan prosedur sumber manusia. Sepanjang kerjayanya, beliau telah memberikan nasihat strategik kepada pasukan pengurusan tentang pematuhan undang-undang buruh. Mohd Azmi juga pernah berkhidmat sebagai Ahli Panel Mahkamah Perhubungan Perusahaan dari 17hb Februari 2019 hingga 16hb Februari 2022, mewakili majikan yang dilantik oleh Menteri Sumber Manusia. Selain itu, beliau adalah juruaudit Sistem Jaminan Rantaian Bekalan Luaran (ESCAS) dalam industri lembu, menjalankan audit di Malaysia, Brunei, Singapura dan Vietnam. Sebagai tambahan kepada pengalaman HRM yang luas, Azmi adalah juruaudit yang sangat berpengalaman dalam sistem pengauditan pihak kedua dan ketiga. Beliau telah dilatih sepenuhnya dalam Kursus Ketua Juruaudit Sistem Pengurusan Kualiti ISO 9001:2008 dan telah berjaya menamatkan Kursus Latihan Juruaudit MSPO 2530:2013, Latihan Ketua Juruaudit MSPO 2530:2022, Latihan Ketua Juruaudit IMS oleh Akademi Punyam (disahkan oleh Exemplar Global), Kursus MSPO SCCS (disahkan oleh MPOCC), dan Kursus Juruaudit RSPO P&C. Beliau juga menyertai Bengkel Pengauditan Sosial di Melaka pada 2019, yang dikendalikan oleh Verité. Selain itu, menghadiri Latihan Kesedaran Gas Rumah Hijau (GHG) dan Nilai Pemuliharaan Tinggi (HCV) MSPO yang dianjurkan oleh MSPO pada 4 hingga 5 Mei 2026 di Putrajaya. Fasih berbahasa Inggeris dan Bahasa Malaysia, dengan kemahiran membaca dan menulis.

Kanchana Devi Neelaganden (Juruaudit)

Memiliki Diploma Intensif Pengurusan dan Teknologi Kelapa Sawit serta Ijazah Sarjana Pentadbiran Perniagaan (MBA) daripada UNITAR International University. Mempunyai lebih daripada 20 tahun pengalaman profesional yang pelbagai dalam bidang Sumber Manusia, Pentadbiran, serta Jualan dan Pemasaran, termasuk lebih daripada enam tahun pengalaman dalam sektor kelestarian dan pensijilan. Telah berjaya menamatkan pelbagai pensijilan profesional dan program latihan juruaudit, termasuk ISO 9001:2015 Lead Auditor (Exemplar Global, 2021), RSPO Principles & Criteria (P&C) Lead Auditor Training (David Ogg & Partners Ltd, September 2023), Kursus Latihan Juruaudit MSPO MS 2530:2013, Latihan Juruaudit MSPO Supply Chain Certification Standard (SCCS) (2019), Latihan Juruaudit MSPO MS 2530:2022 (Mei 2024), serta Latihan Lead Auditor Sistem Pengurusan Bersepadu (IMS) yang merangkumi ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 dan ISO 19011:2018, dikendalikan oleh Punyam Academy dan diiktiraf oleh Exemplar Global (November 2024). Selain itu, menghadiri Latihan Kesedaran Gas Rumah Hijau (GHG) dan Nilai Pemuliharaan Tinggi (HCV) MSPO yang dianjurkan oleh MSPO pada 4 hingga 5 Mei 2026 di Putrajaya. Boleh bertutur dan memahami Bahasa Malaysia, Bahasa Inggeris, dan Bahasa Tamil.

Shaharuddin bin Mohd Rashid (Juruaudit)

Merupakan graduan Universiti Putra Malaysia dengan Diploma Pertanian pada tahun 1984 dan Ijazah Sarjana Muda Sains Pertanian pada tahun 1988. Mempunyai lebih daripada 35 tahun pengalaman dalam industri perladangan kelapa sawit, dengan pengetahuan yang luas dalam Amalan Pertanian Baik (GAP) Perladangan Kelapa Sawit serta pengauditan operasi lapangan di ladang kelapa sawit di Malaysia dan Indonesia. Telah aktif terlibat dalam aktiviti pengauditan sejak tahun 2019. Berjaya menamatkan Kursus Ketua Juruaudit MSPO 2530:2013 yang dikendalikan oleh OSH-ISIS Integrated Solution Sdn. Bhd. pada Januari 2019, diikuti dengan Latihan Ketua Juruaudit MSPO 2530:2022 oleh NIOSH Certification pada Mac 2024. Turut menamatkan Kursus Ketua Juruaudit Sistem Pengurusan Bersepadu ISO 9001:2015 & ISO 14001:2015 yang dikendalikan oleh PSV Sdn Bhd pada April 2019, serta Kursus Ketua Juruaudit Sistem Pengurusan Bersepadu ISO 14001:2015 & ISO 45001:2018 yang dikendalikan oleh Sincera GSE Consulting pada Jun 2024 yang diperakui oleh Exemplar Global. Selain itu, telah menamatkan Latihan Ketua Juruaudit QMS ISO 9001:2015 oleh Punyam Academy pada Disember 2024 yang turut diperakui oleh Exemplar Global. Selain itu, turut menghadiri Latihan Kesedaran MSPO GHG dan HCV yang diadakan pada 4–5 Mei 2026 di Putrajaya dan dianjurkan oleh Malaysian Sustainable Palm Oil. Mampu berkomunikasi dengan baik dalam Bahasa Inggeris dan Bahasa Malaysia.

*Butiran ahli pasukan audit tertakluk kepada perubahan dengan kecekapan yang setara dan komposisi pasukan audit.

Komen yang diterima dalam tempoh 30 hari daripada tarikh surat ini akan dipertimbangkan. Sila sertakan maklumat bertulis dalam format berikut untuk kami menghubungi anda (jika perlu) untuk mendapat penjelasan terperinci mengenai isu-isu yang dibangkitkan.

Nama : _____
Alamat : _____
E-mel : _____
Nombor Telefon : _____
Ringkasan Isu : _____

Jika komen anda ingin dirahsiakan, sila tanda perkataan “SULIT” di penjuru atas borang tersebut.

Sekian, terima kasih.

Yang benar,



Muhd Jamalul Arif bin Hamid
Pengurus Skim - MSPO,
Global Gateway Certifications Sdn Bhd